

Jamestown Business Increases Sales and Improves Website Traffic Through Strategic Website Redesign

Client Background



www.dakotahillsbumpersandaccessories.com

Dakota Hills **Bumpers** and Accessories is a full service Truck Defender dealer located in Jamestown, North Dakota. Dakota Hills **Bumpers** and Accessories sells through their online store, which is owned and operated by Bryan and Gloria Jones. Through decades of experience in trucking, Dakota Hills Bumpers and Accessories offers knowledge and expertise with truck bumpers and accessories to truck drivers, farmers, ranchers, professionals. and industry

Their Previous Website:

Dakota Hills Bumpers and Accessories had a website development problem: they had been moving from one website provider to another, and this lack of process was not generating the results they needed. Dakota Hills' problem however, was not unique to them. Many other small and medium sized businesses who sell through an online store struggled with the same issues of lack of website traffic, little ROI, and poor results.

Dakota Hills previous websites were crude and rough, according to owner Bryan Jones, and the previous sites didn't give Dakota Hills the return on investment they so desperately wanted. Owner Bryan Jones knew that if he wanted to help Dakota Hills raise their profits, he would need to build a website that had strong SEO value, along with a better WordPress platform.

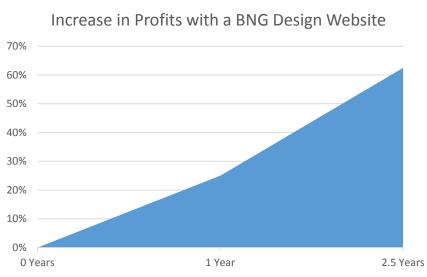
Bryan met with many Fargo-based website design firms and agencies, with the goal of finding someone who could help him effectively build Dakota Hills website, but found they had ideas that didn't make sense and processes that couldn't help Bryan grow his business. Bryan felt like all the companies he met with did a great job of talking about themselves, but failed at providing solutions for the Dakota Hills Bumpers and Accessories website.

Why They Chose BNG Design:

In the end, Dakota Hills Bumpers and Accessories chose BNG Design to build their website, ultimately making the website an income generating machine.

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The new site was built on the WordPress CMS, and helped Bryan and see a positive SEO outcome, as well as a website that is now very user friendly to the end-customer.

"Aside from word of mouth, our website is the only way to get business. My wife has retired from her old job, and spends her time on accounting and managing the new site, since the online store has grown so much. Our web presence has allowed us to grow from part time chump change to huge revenue in a

couple of years", said Dakota Hills Bumpers and Accessories owner, Bryan Jones.

Dakota Hills Bumpers and Accessories instantly noticed positive business results from the redesign of their E-Commerce website. Before their new website, gross revenue was small, making the e-commerce site a part time business. But after BNG Design redesigned their website, Dakota Hills Bumpers and Accessories saw sales increases of more than twenty-five times from before, and saw a profit increase to 62%.

The Result:

"Customer service was important to us. If you go to a store and don't get customer service, you don't buy there and go to the next one. BNG Design is top notch on their service. They have unbelievable knowledge how to be successful with website and E-Commerce design, and if you want your business to be successful online, go to BNG Design"

Bryan Jones, CEO and Co-Owner



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